

3SB Ltd t/a Three Sods Brewery

NOISE MANAGEMENT PLAN

July 2020

SITE: The premises is 399 Mentmore Terrace, London, E8 3PH, located in the borough of Hackney. The property is a railway arch which fronts onto the pavement of Mentmore Terrace. The premises primary use and license is for use as a brewery and is in application for an ancillary taproom. The properties adjacent are commercial enterprises with residential properties opposite. Access to the premises can only be achieved through the front roller shutter or pedestrian door. A site plan is attached in Appendix A.

INTENDED USE OF THE PREMISES It is anticipated that the premises will have ancillary operations as a Taproom and will be licensed to sell alcohol. As a small craft beer Taproom, the premises strives for a friendly, low-key atmosphere, where patrons can come and enjoy a quiet beverage.

AGREED POLICIES TO CONTROL NOISE

A) INTRODUCTION The venue is committed to develop and maintain good relations with local residents, neighbours and local authority. The objective of this policy is to minimise disturbance to local residents and to ensure that any licensing objectives or other controls at the venue are being upheld. This policy sets out the measures which have been considered and will be adopted.

B) GENERAL The premises will be open to the public between the followings hours;

Monday 08:00 – 22:00

Tuesday 08:00 – 22:00

Wednesday 08:00 – 22:00

Thursday 08:00 – 22:00

Friday 08:00 – 22:00

Saturday 08:00 – 22:00

Sunday 08:00 – 22:00

Customers will not be admitted to premises, nor will there be re-admission, 30 minutes before closing.

The licence holder shall make available and regularly promote a contact number for local residents to contact the premises to discuss any specific incidents or concerns either during or after events. The contact number will be posted to all nearby residents, and be manned at all times and any action taken as a result of the complaint should be recorded and kept.

Customers will be permitted to use the front of the premises if they wish to smoke. This is limited to four persons at any one time. Staff will monitor this continuously. A minimum of two members of staff will be on premises at all times; this allows one member of staff to manage the Bar, whilst the other manages the customers.

The roller shutter will be closed by 21:00 each day to minimise any disturbance to neighbours and residents.

C) PROVISION OF MUSIC The provision of background music shall be permitted at any time the premises is open to the public. The speakers are situated at the rear end of the premises to minimise

the impact at the front entrance. The background music only serves the purpose of creating a pleasant atmosphere and ambience.

D) DISPERSAL OF CUSTOMERS Staff will actively encourage the gradual dispersal of customers to minimise nuisance. During the last 30 minutes of trading the following strategies will be implemented to encourage the gradual dispersal of customers. These include the gradual increase in ambient lighting levels and playing of music of slower content and reduced volume. Music will be turned off 30 minutes prior to closing time of the premises. A member of staff will be positioned in an area close to the main exit to oversee the end of night departure period. Customers will be encouraged to be considerate upon leaving the premises, with a sign at the exit to promote this. Customers will be requested to move on from the premises and not congregate on the pavement.

E) MONITORING Routine monitoring will be regularly conducted in the front of the premises during opening hours. Details of checks, observations, decibel readings and any actions taken as a result of such shall be recorded. A noise logbook kept on the premises and maintained by management and be available for inspection by the Local Authority upon request. Monitoring will be conducted by individuals who have not had prolonged exposure to loud music.

F) TRAINING All staff are company directors or shareholders and are thus are committed to be aware of the premises licence and the requirements to reduce external impact from noise. All staff will be made fully aware and conversant with the noise management policy and procedures.

G) PROVISION OF INFORMATION Notices will inform customers of our commitment to local concerns. Prominent, clear and legible notices will be displayed at the exits requesting the public to respect residents and to leave the premises and the area quietly.

I) MANAGEMENT OF DELIVERIES Deliveries of goods necessary for the operation of the business will be carried out at such a time or in such a manner as to avoid causing disturbance to nearby residents. Deliveries shall not be permitted outside the hours of 08.00 and 20.00hrs

J) PREMISES The premise has been designed appropriately and detailed consideration has been given to its ability to operate in a manner which does not give rise to disturbance. The controls and limitations of the venue are reflected in this noise management plan.

K) PROCEDURAL The noise management plan will be reviewed at least annually or as agreed appropriate to ensure that it is streamlined and effective. New and innovative approaches to problem solving and any lessons learnt will be incorporated accordingly. We should consider this a live document which evolves by experience in agreement with the Authority.

COMMITMENT

We the undersigned commit to ensuring this noise management plan is implemented and maintained at all times for the duration of operation of our premises. We understand that it forms a key part of our Licence to operate, and that departure from it could lead to curtailment or loss of said operating Licence:

Adam Foster

Wilson Digby

Natalie Adams